

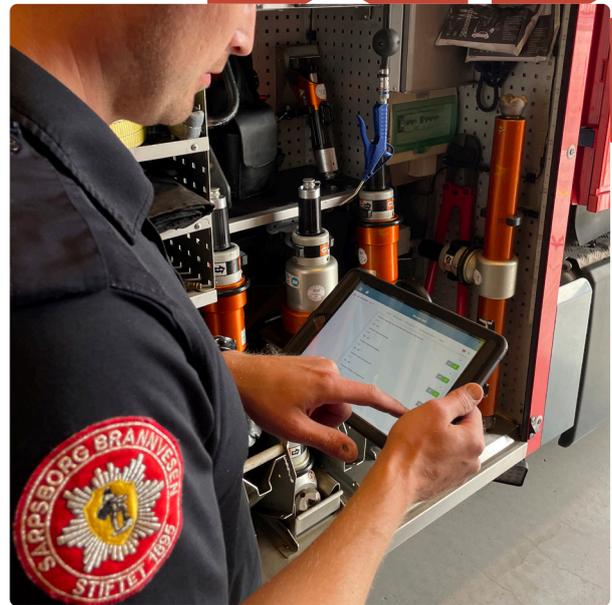


**BLIKSUND**

## Improved daily operations and full overview with GRID at Sarpsborg Fire Service

With GRID, Sarpsborg Fire Service has gained better overview, faster access to key information, and a more efficient daily workflow.

The system is now used across the organisation and has quickly become an essential tool for operations and preparedness.



### Problem

Before implementing GRID, Sarpsborg Fire Service faced challenges with fragmented routines and a lack of systematisation in their daily operations. Checklists and key operational information were spread across various tools and paper-based formats, making it difficult to maintain consistency and ensure updates were visible to all.

Equipment inspections, duty plans, and training records were handled manually or via outdated platforms, leading to inefficiencies and communication gaps. The team needed a unified solution that could support both operational and preventive work in real time.

### Solution

Sarpsborg Fire Service implemented Bliksund GRID in January 2025, following a short pre-launch period in late 2024.

GRID replaced scattered tools with one centralised, user-friendly platform for managing key processes such as equipment checks, vehicle maintenance, training logs, duty schedules, and internal communication.

The implementation was smooth and quickly adopted across departments, providing a clear structure and intuitive workflows.

### Value

With GRID, Sarpsborg Fire Service has streamlined its daily operations and significantly improved access to critical information. The platform has made it easier to maintain routines, follow up on tasks, and ensure that updates are shared across the team.

By consolidating checklists, duty schedules, training records, and equipment status into one system, the department has reduced time spent on administrative tasks and improved coordination between staff.

GRID now plays a key role in ensuring operational readiness and supporting both preventive and emergency response work.



“ Before, we didn’t have a good overview of the internal information that was scattered both digitally and analogue.

GRID solved it all in one user-friendly platform that was incredibly quick to set up and implement.

**Kim Magnus Ruud**

Fire Marshall, Sarpsborg Fire Brigade

## Bliksund GRID

**A cloud-based operations management solution that gives you a holistic overview of resources and processes.**

- A complete operational solution that streamlines processes and resources.
- Is modular and developed in close collaboration with professionals from the emergency and healthcare services
- Accessible from desktop and mobile, with updated checklists and practice guidelines, and is available offline

## About Sarpsborg Fire Brigade

**Sarpsborg Fire Brigade is part of Sarpsborg municipality and has an area about 405 sq km to cover**

- Has 700-800 call-outs
- Is manned with up to 9 people around the clock
- Is specialised in chemical emergency response
- Has a strong focus on safety, professionalism and efficiency

## About Bliksund

Bliksund is an international software company originating from Norway. Since our foundation in 2010, we’ve been committed to delivering mission-critical solutions that assist emergency services in their daily operations and emergency situations. We are proud to say that the company has become an industry-leading vendor of digital solutions to emergency services and related industries globally.

For more information go to [bliksund.com](https://bliksund.com)